



Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)

Sub-Station Building BSES (YPL) Regd. Office Karkardooma,

Shahdara, Delhi-110032

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SECY/CHN 015/08NKS

C A No. Applied for Complaint No. 136/2023

In the matter of:

Narender Kumar

.....Complainant

VERSUS

BSES Yamuna Power Limited

.....Respondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. Nishat Ahmed Alvi, Member (CRM)
3. Mr. S.R. Khan, Member (Technical)
4. Mr. H.S. Sohal, Member

Appearance:

1. Mohd Afsar, Counsel of the complainant
2. Ms. Ritu Gupta, Mr. R.S. Bisht, Ms. Seema Rawat & Ms. Divya Sharma, On behalf of BYPL

ORDER

Date of Hearing: 15th June, 2023
Date of Order: 19th June, 2023

Attested True Copy

Secretary
CGRF (BYPL)

Order Pronounced By:- Mr. Nishat A Alvi, Member (CRM)

1. This complaint has been filed by Narender Kumar, against BYPL-LNR.
2. The brief facts of the case giving rise to this grievance are that complainant applied for new electricity connection vide request no. 8006163191 & 8006176896 at premises no. G-80, shop no. 4 & Shop no. 8, block G, Laxmi Nagar, Dehi-92 but respondent rejected the application of the complainant on pretext of address mismatch and other user dues pending.

Complaint No. 136/2023

3. OP in its reply briefly stated that the complainant is seeking new connections for two shops of property bearing no. 4 and 8 at G-80, Block - G, Laxmi Nagar, Delhi-92. At subject property outstanding dues are as under:-

- a) 100876237, Shop no. 2, G-80, Rs. 11381/-
- b) 100952211, G-80, Rs. 12040/-
- c) 100980773, G-80, Rs. 30920/-
- d) 101050698, G-80, Rs. 16480/-
- e) 151963036, G-80, Ground floor, Rs. 580/-
- f) 151987819, G-80, third floor, Rs. 3776/-

OP further added that beside outstanding dues there is mismatch of address in respect of applied address.

4. On the hearing dated 15.06.2023, counsel of the complainant submitted that his grievance has been redressed and submitted withdrawal letter to this effect.

5. From the above, it is clear that the grievance of the complainant is redressed upto his satisfaction.

Attested True Copy

The case is disposed off as above.


Secretary
CGRF (BYPL)

No order as to the cost. Both the parties should be informed accordingly.

Proceedings closed.

 (H.S. SOHAL) MEMBER
 (NISHAT A. ALVI) MEMBER (CRM)
 (S.R. KHAN) MEMBER (TECH.)
 (P.K. SINGH) CHAIRMAN